User Manual
For
Receipts captured manually For
RECORDING GST DATA
OF
INDIAN RAILWAYS
DECEMBER 2018

Compiled by GSTM group, CRIS, Chanakyapuri, New Delhi
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ABBREVIATIONS

IR  
Indian Railways

GST  
Goods and Service Tax

GSTN  
Goods and Service Tax Network

FOIS  
Freight Operating Information System

PRS  
Passenger Reservation System

UTS  
Unreserved Ticketing System

PMS  
Parcel Management System

TDS  
Tax Deducted at Source

FAQ  
Frequently Asked Questions

GSTIN  
Goods and Service Tax Identification Number
1) Background:

- The user manual details the mechanism to capture manual transactions of receipts of Indian Railways for the purpose of compliance to GST Law. It details the formats and reports which have been designed to capture and detail GST related data of all types of receipts accepted manually by units of Indian Railways (IR) e.g. Parcel, TTE’s return, Advertisement, Sale of scrap, Sale of coaches etc.

- While freight, reserved passenger tickets, unreserved passenger tickets are booked through online computerized production system like FOIS, PRS and UTS respectively; many receipt transactions are still captured manually at Divisions, Stations, Cash offices, and other units. At some stations, while Parcel booking is done electronically through PMS, at majority of stations, it is still done manually through issuance of manual Parcel way bills. This manual details the way by which all invoices issued manually by Railway Units against money receipt, are required to be captured electronically and submitted to CRIS for onward submission to Goods and Service Network (GSTN).

- There are two ways of capturing this information: 1) Through offline manual input form, 2) Through online utility linked to CRIS server for further aggregation at the central database/system.

2) GST Portal for Indian Railways:

- The offline manual input form, online utility and key inputs regarding GST (Goods and Service Tax) have been put on the GST portal for Indian Railways and can be accessed at http://gst.indianrail.gov.in This website also has links to relevant rules to GST Law and common FAQ.
3) Offline Manual input form:

- An offline manual input form has been developed for easy accessibility by all Railway users and has been made available at all official website of Zonal Railways and Production Units. Additionally, this form can also be downloaded from the GST portal for Indian Railways, by accessing CRIS GST website with the following steps:

  i. Open [http://www.gst.indianrail.gov.in](http://www.gst.indianrail.gov.in)

  ii. Click on the link “Invoice Form”

- This manual input form has two parts:

  **Part A:** required to be filled up by Vendor/Customer/Recipient of Services rendered by Units of Indian Railways.

  **Part B:** required to be filled up by the Railway official.

- This manual input should be filled up in triplicate. While one copy can be given to the contractor/vendor/customer as tax invoice, if required; other copy can be forwarded by the railway unit to a designated office where data has to be filled electronically through utility for direct submission to CRIS and the third copy can be retained by the railway unit as office record.

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**Fig 1: Offline manual input form**

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(Signature of Railway Official) (Stamp)
● Detailed instructions to fill up this manual form are placed on the reverse side. This manual also lays down the procedure to fill it up in detail.

● Key fields with instructions are reproduced below:
  ○ **Transaction Type:** Please specify whether it is Collection/Refund/Advance/Debit Adjustment/Credit Adjustment.
  ○ **Transaction Mode:** Please select whether it is Goods/Services type.
  ○ **Old Invoice:** In case it is refund, Debit/Credit adjustment, old GST invoices number should be filled in. Date when old invoice is created should also be filled in.
  ○ **Transaction Made at:** Please select where transaction is taking place, station/cash office.
  ○ **Sttn / Cash Off.:** Please specify the name of station or cash office where transaction is taking place.
  ○ **Department:** To be filled up as per codes below: It includes all the departments as well as the production units of IR.

<table>
<thead>
<tr>
<th>Department</th>
<th>Code</th>
<th>Department</th>
<th>Code</th>
<th>Production Units</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accounts</td>
<td>01</td>
<td>Operating</td>
<td>09</td>
<td>CLW Chitranjan</td>
<td>16</td>
</tr>
<tr>
<td>Audit</td>
<td>02</td>
<td>Personnel</td>
<td>10</td>
<td>DLW Varanasi</td>
<td>17</td>
</tr>
<tr>
<td>Administration (vig etc)</td>
<td>03</td>
<td>Signal and Telecom</td>
<td>11</td>
<td>DMW Patiala</td>
<td>18</td>
</tr>
<tr>
<td>Commercial</td>
<td>04</td>
<td>Stores</td>
<td>12</td>
<td>ICF Chennai</td>
<td>19</td>
</tr>
<tr>
<td>Civil Engineering</td>
<td>05</td>
<td>Security (RPF)</td>
<td>13</td>
<td>RCF Kapurthala</td>
<td>20</td>
</tr>
<tr>
<td>Electrical</td>
<td>06</td>
<td>Safety</td>
<td>14</td>
<td>RWF Bangalore</td>
<td>21</td>
</tr>
<tr>
<td>Mechanical</td>
<td>07</td>
<td>Parcel</td>
<td>15</td>
<td>RCF Rae Bareilly</td>
<td>22</td>
</tr>
<tr>
<td>Medical</td>
<td>08</td>
<td>RDSO</td>
<td>24</td>
<td>RWP Bela</td>
<td>23</td>
</tr>
</tbody>
</table>
GST Details for Manual Receipts

- **Contract Value:** Value of Contract is mandatorily required to fill for determining applicability of TDS. TDS is to be deducted at the rate of 2 percent on payments made to the supplier of taxable goods and/or services, where total value of such supply, under contract, exceeds two lakh fifty thousand rupees.
- **Zone/Division/ State:** Division / Zone/ State of place of transaction should be filled.

<table>
<thead>
<tr>
<th>Zone</th>
<th>Code</th>
<th>Zone</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Konkan Railway</td>
<td>KR</td>
<td>South Central</td>
<td>SC</td>
</tr>
<tr>
<td>Central Railway</td>
<td>CR</td>
<td>East Central</td>
<td>EC</td>
</tr>
<tr>
<td>Eastern Railway</td>
<td>ER</td>
<td>North Western</td>
<td>NW</td>
</tr>
<tr>
<td>Northern Railway</td>
<td>NR</td>
<td>East Coast</td>
<td>EO</td>
</tr>
<tr>
<td>North Eastern</td>
<td>NE</td>
<td>North Central</td>
<td>NC</td>
</tr>
<tr>
<td>North East Frontier</td>
<td>NF</td>
<td>South East Central</td>
<td>SB</td>
</tr>
<tr>
<td>Southern Railway</td>
<td>SR</td>
<td>South Western</td>
<td>SW</td>
</tr>
<tr>
<td>South Eastern</td>
<td>SE</td>
<td>West Central</td>
<td>WC</td>
</tr>
<tr>
<td>Western Railway</td>
<td>WR</td>
<td>Metro Rail</td>
<td>MT</td>
</tr>
</tbody>
</table>

- **Goods and Services Transaction Description:** Provide description for goods and services associated with the transaction.
- **Movement involved (Y/N):** This field is mandatory to fill in case of transaction mode as “Goods”.
- **Is Government Entity (Y/N):** This detail need to be filled mandatorily as it determine the eligibility for TDS.
- **Is Tax Payable on Reverse Charge Basis (Y/N):** This detail need to be filled mandatorily as it determine the eligibility for TDS.
- **Movement By:** This field is mandatory to fill as “Customer” or “Railways” in case “movement involved’ flag is Y.
- **TDS Deduction No:** It is a fifteen digit alphanumeric number that is allotted to those who supposed to deduct tax at source or TDS. TDS GSTIN format is as follows:
<table>
<thead>
<tr>
<th>Character Position</th>
<th>Particulars</th>
</tr>
</thead>
<tbody>
<tr>
<td>1-2</td>
<td>Should contain numbers (0-9) only</td>
</tr>
<tr>
<td>3-6</td>
<td>Should contain alphabets (A-Z) only</td>
</tr>
<tr>
<td>7</td>
<td>Should contain number from (0-9) or</td>
</tr>
<tr>
<td></td>
<td>alphabet (A-Z)</td>
</tr>
<tr>
<td>8-11</td>
<td>Should contain numbers (0-9) only</td>
</tr>
<tr>
<td>12</td>
<td>Should contain alphabets (A-Z) only</td>
</tr>
<tr>
<td>13</td>
<td>Should contain number from (0-9) or</td>
</tr>
<tr>
<td></td>
<td>alphabet (A-Z)</td>
</tr>
<tr>
<td>14</td>
<td>Should contain alphabet as ‘D’</td>
</tr>
<tr>
<td>15</td>
<td>Should contain number from (0-9) or</td>
</tr>
<tr>
<td></td>
<td>alphabet (A-Z)</td>
</tr>
</tbody>
</table>

- **Invoice Issue Date:** In dd/mm/yy format eg for an invoice issued on 1st July 2017, it should be filled as 01/07/2017.
- **MR/PW Number:** Money Receipt/Parcel Way Bill No. issued by UTS counter/Cash office/parcel office in case of manual parcel way bill.
- **Invoice Number:** Invoice no should be unique for a year and must be of 16 characters. Invoice number format is as follows:
  a) First two characters: specify the year eg. if filled in 2017, first two characters should be 17;
  b) Next two characters specify the department code eg. if filled by commercial department, next two characters should be 04;
  c) Next two characters specify the zone code eg. if filled by Northern Railway, next two characters should be NR;
  d) Next ten characters specify the Money Receipt (MR)/Parcel Way bill number eg. in case PW Bill No. is AA 12345678, next ten characters should be AA 12345678;
  e) In case the MR/Parcel way bill number is less than 10 characters, it should be preceded by required number of zeros ‘0’;
  f) The invoice no in the above example should be 1704NRAA12345678;

<table>
<thead>
<tr>
<th>YY</th>
<th>Department Code</th>
<th>Zone Code</th>
<th>Money Receipt (MR) / Parcel Way bill no. Should be preceded by zeros, if size is less than 10</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>2</td>
<td>2</td>
<td>10</td>
</tr>
</tbody>
</table>
GST Details for Manual Receipts

○ **Station/Cash Office:** Station code in case of money received at station or name of Cash Office in case money received at cash office, as the case may be.

○ **State Code of The Supplier:** State code must be selected for the particular supplier. State Code is the first two chars. of GSTIN.

○ **GSTIN:** Registered GSTIN number of the State obtained by the nodal Railways of the station where supply is being made or service is being rendered.

○ **State Code:** State Code is the first two characters of GSTIN.

○ **Accounts Allocation Code:** This code should be filled according to Indian Railways Finance Code Vol. II.

○ **Transaction Category (select applicable):** Select the applicable transaction category: Regular, Exempted, Non-GST.

○ **Railway’s GSTIN Registered Address:** Registered address of Railway linked to the GSTIN.

○ **State of Place of Supply:** Place of supply should be selected.

○ **Letter of authority taken:** This field is mandatory to fill in case movement is done by customer with respect to goods.

○ **TDS Applied (Y/N):** Whether TDS deducted by the recipient or not, should be mentioned. Applicability of TDS is as follows:
  a) Recipient is a Local Authority; Government Agencies; Government entity; Public Sector Undertaking;
  b) Contract value is more than Rs.2.5 lakhs;
  c) Exclusions:- Transactions that are: Exempted/Non-GST/Reverse charge;

○ **SAC/ HSN Code:** In case of transport it will be Service Accounting Code as notified by the CBEC. In case of sale of Goods (Coaches etc), it should be HSN Code as notified by CBEC.

○ **Quantity and Unit:** Quantity and Unit to be written for particular transaction.

○ **Applicable Taxes:** This field should be selected as Inter-State or Intra-State. If place of supply and state code of supplier are same then Intra-State is applicable otherwise Inter-State is applicable.

○ **Taxable Value:** It is base value on which taxes are applied.

○ **Collected Value:** It is amount collected after deducting TDS excluding Taxes.

○ **IGST/CGST/UGST-SGST Rate:** If transaction is Inter-State then IGST rate is applicable. If transaction is Intra-State then CGST and SGST or CGST and UGST rates are applicable.

○ **IGST/CGST/UGST-SGST TDS:** if transaction is Inter-State and eligible for TDS then 2% IGST-TDS will be deducted and if transaction is Intra-State and eligible for TDS then 1% CGST-TDS and 1% SGST-TDS OR UGST_TDS will be deducted.
Online Utility for capturing GST receipt data of IR

4) Online Utility Form:

- After capturing details in the offline manual form, all concerned departments are required to key in this data in the GST online utility form.

- The GST utility can be accessed at
  i. [http://www.gst.indianrail.gov.in](http://www.gst.indianrail.gov.in)
  ii. Click link- Login.

- Following information is required to access the system:
  i. Username
  ii. Password
  iii. Railway unit

- On successful login user will be directed to following page:
This provides six utilities:

i) **Add Invoice:** To enter manual transaction data into CRIS GST system.

ii) **Bulk upload:** To enter manual transaction data in bulk through Excel Sheet.

iii) **User Maintenance:** View and Create new user.
    a) General user can enter and modify the invoices.
    b) Viewer can only view the invoice details and MIS reports.
    c) Supervisory user can create new users for their respective zone.
    d) Master user can modify the exceptional invoices sent by GSP.
    e) Master user can modify invoices of their respective divisions only

iv) **MIS Reports:** To see GST collected data month wise.
    a) Utility to see consolidated, Zone-wise, Division wise, Department wise report.
    b) It will display transaction wise details of all records of Earning Data.
    c) It will display transaction wise details of all records of IPAS Data.
    d) It will display reverse flow data of all department including utility.

v) **Utility Rejected Data:** To see utility rejected data month wise.

vi) **Invoice Modification:** Allow to modify old month and current month invoices.

vii) **Settings:** Allow user to change the password and log out from the system.
4.1 The procedure to fill “Add Invoice” is detailed below:

On clicking Add Invoice, following page will be opened to enter the Manual Receipt Transaction data.

Railway Units must fill in all fields of the online utility form as per the entries made in the manual input form.
Following information corresponding to a transaction has to be supplied / entered:

PART A:

Railway’s details:

4.1.1 Transaction Type: Collection/Refund/Advance/Debit and credit adjustment.
4.1.2 Old Invoice number is mandatory in case of Refund / Adjustment.
4.1.3 Zone / PU: Zone of Station / Cash Office where transaction is made. The Zone/PU is auto populated based on the User ID and password allotted to that Zone/PU/Railway Unit like Metro/RDSO.
4.1.4 Division of Station / cash office where transaction is made. The user may select concerned Division through drop-down menu.
4.1.5 Railway Department: Select concern railway department from listed departments as at page 6.
4.1.6 Transaction State: Specify State where transaction (money receipt) has taken place.
4.1.7 Goods and Services Description: Provide description for the goods/services involved in the transaction e.g. Parcel, TTE’s return, Advertisement, Sale of scrap, Sale of coaches etc.
4.1.8 Movement Involved: In case of goods this field should be chosen as YES or NO.

Recipient's Details:

4.1.8 Specify all details for recipient:
- Name of recipient
- Is government entity: Yes or No
- Recipient Registered with GSTN or not
- If registered, GSTIN of recipient
- Is tax payable on reverse charges
- State where Recipient is registered
- Registered address of recipient while obtaining GSTIN
- Email Id for communication purpose
- Contact number of recipient
- Address where service is supplied by Railway unit
- Address where service is delivered (if applicable)
- Movement done by customer or railway.
- Name / Signature of recipient / representative of service received
- TDS Deduction Number
PART B:

4.1.9 16 characters invoice number must be generated and printed on the Money Receipt (MR) / Parcel Way Bill etc. Invoice number must be unique within a calendar year.

4.1.10 Invoice Issue Date: Date of issue of invoice.

4.1.11 MR/PW no: As printed either on the invoice or Money Receipt or PW Bill.

4.1.12 Station/Cash Office Code: 4 character code. In case cash office does not have code, cash office must fill in Division code to which it is attached.

4.1.13 State Code should be selected from drop down list based on the STATE of the RLY STATION as mentioned in para 4.2.12 above.

4.1.14 Registered GSTIN no of the State-Rly will be automatically populated based on STATE selected at para 4.2.13.

4.1.15 Accounts Allocation Code: May be selected through drop down menu. In case allocation does not appear in drop down menu, user may select others and feed in the relevant allocation in the allotted box.

4.1.16 Department Codes: As detailed at Page 6.

4.1.17 Transaction Category: May be selected through drop down menu as Regular, Exempted or Non-GST.

4.1.18 Registered address of Railway which has obtained the GSTIN as at para 4.1.14.

4.1.19 Letter of authority taken: In case movement is involved by customer then is it chosen as Yes or No.

4.1.20 State of place of supply: State can be chosen through drop down.

4.1.21 Service Accounting/ HSN Code: as notified by CBEC

4.1.22 TDS applied: According to eligibility, this field should be selected as YES or NO.

4.1.23 Invoice and Tax charged values: It is mandatory to provide details of total value of supply and taxable value (in case different in case of exemption) along with the rates and corresponding values of applicable taxes: IGST; CGST; UGST; SGST; Cess.

- If IGST is applicable then only IGST should be filled, others will be auto disabled;
- If CGST is applicable then either SGST or UGST should be filled, IGST will be auto disabled;
- Cess Rate and Cess Amount is disabled, as on date;
- TDS should be auto populated according to other rates.
4.1.24 A dummy filled invoice should appear as below:

![Dummy Invoice Image]
4.1.25 Once invoice is filled, click on Submit Invoice Details button. It will show the summary page as below:

![Invoice Details Summary](image)

4.1.26 If incorrect, click on Exit button. It will go back on the input form (as at page 11) already filled in, for correction.

4.1.27 If correct, click on Submit Invoice Details button.

4.1.28 A pop up window will appear stating “Please confirm submission of invoice detail” as under:
4.1.26 After confirm OK button, once again confirmation will be asked as below:

4.1.27 After clicking OK again, it will show the popup confirming that data saved successfully as shown below, which can be download in CSV format and a printout can also be taken as shown below:
4.1.28 If print selected, Print screen will look like as below:

![Print Screen Example](image_url)

4.1.29 If save as CSV selected, data will be saved in the format as detailed below:

![CSV Example](image_url)

4.1.30 On selecting exit button, it will bring back to input screen of the utility home page as shown below:

![Utility Home Page](image_url)
Bulk Upload

4.2 On clicking **Bulk Upload**, following options will appear:

**4.2.1 New Entries by Masters**: Excel file that contains all the information of multiple invoices should be chosen and uploaded for bulk upload.

- Click on the link “New Entries by Masters” and go to “choose file”

- Once the Excel file is chosen, click on upload button. It will show the status of your data. If the status is correct You will get the message “Upload file data is correct.” else some error message is displayed.

- If Upload file data is correct then click on Upload Data button.
● A pop-up window will appear stating “Please confirm do you want upload excel file” as under:

![Pop-up window](image)

After confirm OK button, once again confirmation will be asked as below:

![Confirmation](image)

After clicking OK again, It will show the message “Data has been upload successfully” as below:

![Success message](image)
4.2.2 **Invoices for Approval**: All the entries, entered through excel in bulk upload will appear to approved by the concerned authority. Invoices can be approved or rejected accordingly.

- Click on the link “Invoices for Approval” and enter the details such as zone, division, department to get the invoices entered through excel.

- Select invoices to approve it. Click on the “Approve Invoices” button.
● A pop-up window will appear stating “Please confirm do you want upload invoices” as below:

After confirm OK button, once again confirmation will be asked.

After clicking OK again, it will show the message “Data has been approved successfully.” Same way invoices can be rejected also.
User Maintenance

4.3 Users can be added and modified with this module by the concerned authority.

4.3.1 Add new user

- Click on “User Maintenance”, Select user type as General/viewer/master/supervisor/CRIS users.

- Select zone and division. Create user-id and enter name, email, contact number. Click on “Add user Button”.

Note:
1. General user can enter and modify the invoices.
2. Viewer can only view the invoice details and MIS reports.
3. Supervisory user can create new users for their respective zone.
4. Master user can modify the exceptional invoices sent by GSP.
5. Master user can modify invoices of their respective divisions only.
● “User added Successfully” will appear on the screen and corresponding password will be sent through message in the given contact number.

4.3.2 Modify user

● Enter usertype, zone, division and user-id to modify that particular user.

● click on “Modify User” button and modify the details.
Click on submit button. “User modify successfully” message will appear on the screen.
MIS Reports

4.4 GST collected data is available in MIS Reports which can be viewed through five ways:

4.4.1 Utility MIS: Data that is collected through utility can be retrieved as follows:

- Click on “Utility MIS”. This page will appear as below.
  
  ![Utility MIS Image]

- Select zone/PU and division.
- Select Department: All or specific Department may be selected.
- Select date range: A period range can be selected by user.
- A dummy MIS Report NR for all Department for date range from 01/09/2018 to 15/09/2018 will appear as below
  
  ![MIS Report Image]

- On press Back button, it will bring back to input MIS page again:
GST Details for Manual Receipts

- On print button, data will be printed.
- Data can be downloaded through two ways:
  a) On clicking “Save summary in excel format”, excel file will be downloaded which contains data that is group by issue_date, unit_code, division_code and railway department.

b) On clicking “Download transaction details in excel format”, excel file or Zip file will be downloaded depending upon the number of records. This contains each and every single transaction data entered in utility during that period. If the number of records is small then excel sheet will be downloaded and if the number of records is large then Zip file will be downloaded which contains data in different chunks.
4.4.2 GST Distribution Zone-wise: GST Data that is collected through all groups including utility can be retrieved depending on the principle zone officer as follows:

- Click on GST distribution zone-wise. It will appear as follows:

- Select principle officer, application, zone for that tax is paid, month and year.
- Application group, division and state can also be chosen.
- A dummy report with “NR” principle officer, paid for “NE” for the month of “JUNE” will appear as follows:
- Click on “Save summary in Excel format” button to download data.
- Click on “Print” button to print the data.
- Click on “Back” button to go back on input page.

4.4.3 GST Summary Reports: This shows monthly reports of GST data which includes all earnings as well as expenditure.
- Click on GST Earning summary report/ GST IPAS summary report.
- Click required month file, excel file will be downloaded to the system which contains GST data for that month.
4.4.4 **Reverse Flow of Data:** This module can be used to retrieve earning data sent by NSDL which includes status of data whether it is accepted or rejected by NSDL or GSTN.

- Click on “Reverse Flow of Data” It will look as follows:
  - Enter Zone, State GSTIN, Application, Business Type, Month-Year.
  - Select whether considered in 3B, Rejected by NSDL, Rejected by GSTN.
  - Click on submit button.
  - On press Back button, it will bring back to input page again:

- On print button, data will be printed.
- Data can be downloaded through two ways:
  - a) On clicking “Save summary in excel format”, excel file will be downloaded which contains data that is group by issue_date, unit_code, division_code and railway department.
b) On clicking “Download transaction details in excel format”, excel file or Zip file will be downloaded depending upon the number of records. This contains each and every single transaction data entered in utility during that period. If the number of records is small then excel sheet will be downloaded and if the number of records is large then Zip file will be downloaded which contains data in different chunks.

4.4.5 Reverse Flow of Data-IPAS: This module can be used to retrieve expenditure data send by NSDL which includes status of data whether it is accepted or rejected by NSDL and GSTN.

- Click on “Reverse Flow of Data-IPAS” It will look as follows:

- Enter Zone, GSTIN, Month-Year and click on “submit button”.

![Reverse Flow of Data-IPAS](image-url)
Utility Rejected Data

4.5 This module contains month-wise rejected data that is collected through utility. On clicking on particular month, excel file will be downloaded.
**Invoice Modification**

4.6 There is a facility to modify current month and previous month invoices through Invoice Number.

- Click on “Previous months/Current month” It will look as follows:

- Enter Invoice Number, Invoice date and respective Zone
- Click “Search and Edit” button, modify invoice according to any change and click “Update Invoice Details” button.
4.7 This link has two functionalities-

4.7.1 **Change password:** This allows user to reset the password.

- Click the Change Password link. Following page will display.

- On clicking Generate OTP, OTP will be generated and sent to registered mobile number and email id.

- On entering OTP and new password, Password will be reset.
4.7.2 Logout: By selecting Logout button, user will logout from utility:

Contact us

For any other Query feel free to contact us using following details-
Mail us at: gst.query@cris.org.in
Phone: 011-24104525, 24106717 Extn:456
Working Hours: 10:00 AM-06:00 PM (Monday-Friday)
5) **Rules:** Key relevant rules can be downloaded from the following link:

- Constitutional
- GST Bill:
- GST Invoice Rules
- ITC Rules
- Goods & Services Tax Return Format:
- Goods & Services Tax Input Tax Credit Format:

6) **FAQ:** FAQs on various topics:

- CBEC-Tweet FAQ
- CBEC-Migration FAQ
- CBEC-FAQ
- FAQ
- Parcel Traffic FAQ

7) **Important Links:**

- CBEC
- RB Accounts Directorate
  [http://www.indianrailways.gov.in/](http://www.indianrailways.gov.in/)